

Limited warranty sofa beds & chairs

Everyday life at home needs design that meets your requirements on space optimization by minimizing the space occupied by your sofa while maximizing sleeping surface when expanded as bed. This is achieved by designing our sofa beds to fold out into the room and thereby Expand Your Living Space. All our sofa beds and chairs have been rigorously tested to comply with our strict standards for quality and durability as well as meet the highest standards of Innovation Living.

Therefore, Innovation Living offers a 5-year limited warranty on materials and manufacturing defects on sofa beds and chairs within the terms described below.

How long is the limited warranty valid?

You will have 5 year limited warranty.

What is covered under this limited warranty?

This limited warranty covers defects in materials and workmanship in the following components of the sofa beds and chairs:

- Gears and mechanisms
- Wooden frames
- Metal frames
- Spring-, latex-, or foam cores of sofa beds and chairs

This limited warranty applies to private use only.

How do I prove my claim?

We need a copy of the original purchase receipt as proof of your purchase together with photos/videos that clearly demonstrate the defect. Finally, we need a photo of the quality label that is placed on the inside of the product.

What will Innovation Living do to correct the problem?

The quality organization of Innovation Living will examine the claim and decide, at its sole discretion, if it is covered by the limited warranty and subsequently either if it should be repaired or replaced.

If the claim is covered by the guarantee, Innovation Living will cover the costs of repairs and spare parts or provide an equivalent replacement, if the item is no longer available.

What is not covered under this limited warranty?

This limited warranty does not apply to products that have been stored or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or cleaning products.

This limited warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This limited warranty does not apply if the product has been placed outdoors or in a humid environment.

This limited warranty does not cover consequential or accidental damage.

In case of any questions, please contact your local dealer or contact us through our website www.innovationliving.com